# Community Resource Guide is a compilation of resources out in the community that can help better serve the student population of South Texas College.

The resources, in alphabetical order, offer information on services found in Hidalgo, Starr, and Cameron Counties.

#### 2-1-1 Texas

A program of the Texas Health and Human Services Commission is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from state and local health and human services programs. We accomplish this through the work of our 25 Area Information Centers across the state. 2-1-1 Texas is a free, anonymous social service hotline available 24 hours a day, 7 days a week, 365 days a year.

**Phone:** 211 or 1-877-541-7905

#### **Access Esperanza Clinics**

Access Esperanza Clinics provides quality, confidential family planning and preventive health

services for women, men, and teens in Hidalgo County. **Address**: 916 East Hackberry, Suite A McAllen, TX 78501 **Phone**: McAllen - Rev. English Center: (956) 686-6671 Mission - Rev. Galloway Center: (956) 585-4575

Edinburg: (956) 383-5084 Weslaco: (956) 968-5039 **Email**: info@accessclinics.org

Web: http://www.accessclinics.org/

## **Aces3- Autism Family Support Group**

**Phone:** (956) 929-5444 **Web:** www.aces3.org

## **Alcoholics Anonymous**

**Phone:** (956) 686-8381

# **AVANCE Rio Grande Valley (Regional Office)**

Unlocking America's potential by strengthening families in at-risk communities through effective parent education and support programs.

Address: 811 Bowie Ave Alamo, TX 78516

**Phone:** (956) 354-2130

#### **Behavioral Health Solutions of South Texas**

BHS of South Texas is a resource to all individuals, families, schools, human resource organizations, and business organizations. BHS of South Texas primarily relies on its community, state and/or federal funding. BHS of South Texas services include free screening, sliding scale, and fee for service based on client eligibility and type of program being requested.

Address: 5510 N. Cage Blvd., Suites A&C, Pharr, TX 78577

**Phone:** (956) 781-1213

# **Blue Cross Blue Shield (Customer Service)**

**Phone:** 1-800-252-8039 **Mental Health:** 1-800-442-4093

## **Border Region Behavioral Health Center (only Starr County)**

Border Region Behavioral Health Center exists to provide cost-effective services that improve the quality of life of those we serve by promoting independence in the community.

Address: 2751 Pharmacy Road, Rio Grande City, TX 78582

**Phone:** (956) 487-3748 **Web:** www.borderregion.org

# **Border Region Behavioral 24-Hour Crisis Line (Starr County)**

**Phone:** 1-800-643-1102

#### **Buckner Children and Family Services**

Buckner provides innovative programming to support vulnerable children and families living in poverty in the *colonias* along the Texas/Mexico border. Buckner also help support the community through the Rio Grande Children's Home and other humanitarian aid projects.

Address: 5425 N. McColl Rd, McAllen, TX 78504

**Phone**: (956) 630-6285

## Catholic Charities of the Rio Grande Valley

Catholic Charities of the Rio Grande Valley offers: emergency assistance program, sharing basket program, clinical counseling, disaster response, homeless prevention program, immigration and jail ministry, food program, catholic charities pregnancy center, military family relief project and counseling, medical assistance.

Address: 700 N. Virgen de San Juan Blvd. P. O. Box 1306, San Juan, TX 78589

Phone: (956) 702-4088

**Web**: http://www.catholiccharitiesrgv.org/

## **CASA-Advocates for Children of Hidalgo County**

Promote and supports quality volunteer representation to provide each child a safe permanent and nurturing home.

Address: 1001 S. 10th Avenue, Edinburg, TX 78539

**Phone:** (956) 381-0346 **Fax:** (956) 381-9232

**Web:** http://www.casaofhidalgo.com/

# **Cigna health spring (Customer Service)**

**Phone:** 1-800-997-1654

## Children's Advocacy Center of Hidalgo County-Estrella's House

This program is dedicated to promoting awareness and providing resources for children and families affected by abuse and neglect.

Address: 525 W. Wisconsin Rd., Edinburg, TX 78539

Phone: (956) 287-9754

#### **Crime Victims Compensation of Texas**

The Crime Victims' Compensation (CVC) Program is supported through a legislative appropriation from the Compensation to Victims of Crime Fund. Revenue for the Fund is collected from convicted offenders through criminal court costs, fees, and fines, while victims of violence are assisted with expenses related to the crime.

Address: 100 E. Cano 3rd Floor, Edinburg, TX 78541

**Phone:** (956) 292-7600 or 1-800-983-9933

# Crisis Intervention Agencies Missing, Abused, and Exploited Children

**Phone:** 1-888-818-HOPE (4673)

## **Doctor's Hospital at Renaissance Behavioral Center**

Address: 5510 Raphael Drive, Edinburg, TX 78539

**Phone:** (956) 632-4357 **Web:** www.dhr-rgv.com

## Early Childhood Intervention (ECI) at Region One

Early Childhood Intervention program serves children from birth to 3 years of age who have physical disabilities and developmental delays.

Address: 1900 W. Schunior, Edinburg, TX 78541

**Phone:** (956) 984-6000/ (956) 984-6131

#### **Easter Seals Rio Grande Valley**

Easter Seals provides services, education, outreach and advocacy so that people living with autism and other disabilities can live, learn, work and play in our communities.

Address: PO Box 489, McAllen, TX 78505-0489

**Phone:** (956) 631-9171

**Web:** http://www.easterseals.com/rgv/

#### **Edinburg Regional Medical Center**

Address: 1102 W. Trenton Road Edinburg, TX 78539

Phone: (956) 388-6000

#### Family Crisis Center:

Family Crisis Center provides free and confidential services to victims of family violence and sexual assault in Northern Cameron County and all of Willacy County.

Address:

Harlingen Location- 616 W. Taylor, Harlingen, TX 78550

**Phone**: (956) 423-9305 or (956) 423-9306

Raymondville Location- 192 N 3rd Street, Raymondville, TX 78580

**Phone:** (956) 689-5150

**Web**: http://www.familycrisisctr.org/ **24-hour hotline:** 1-866-423-9304

## Food Bank of the Rio Grande Valley

The Food Bank of the Rio Grande Valley is passionately com-mitted to improving lives through food assistance, nutrition education, and access to community services.

Address: 724 N. Cage Blvd. Pharr, TX 78577

**Phone:** (956) 682-8101

Website: www.foodbankrgv.com

#### **GLBT National Hotline**

**Phone Number:** 1-888- THE-GLHN (1-888-843-4569)

Web: http://www.glbtnationalhelpcenter.org/

## **Headstart Program**

Address: 1901 W. Hwy 107, McAllen, TX 78504

Phone: (956) 383-0706

## **Hidalgo County Indigent Care Program**

Address: 3105 E. Richardson, Edinburg, TX 78542

Phone: (956) 318-2087

## **Hidalgo County Health Department**

**Address:** 1304 S. 25th St., Edinburg, TX 78539 **Phone:** (956) 383-6221/ (956) 383-7239

#### **Hope Family Health Center**

Hope Family Health Center provides medical and counseling care to uninsured living in the Rio

Grande valley.

Address: 2332 Jordan Rd W., McAllen, TX 78503

**Phone:** (956) 994-3319 **Fax:** (956) 994-9377

Web: http://www.hopefamilyhealthcenter.org/

#### **McAllen Medical Center**

Address: 301 W. Expressway 83 McAllen, TX 78503

**Phone: (**956) 632-4000

## McAllen Pregnancy Center

McAllen's Pregnancy Center helps women through difficulties in an open, caring, and supportive environment. MPC offers services such as pregnancy testing and ultra-sounds. All services are 100% confidential and free.

Address: 712 S. 12th, Suite A, McAllen, TX

**Phone: (**956) 631-4585

Web: http://www.mpcpregnancy.org/

## **Mujeres Unidas (Women Together)**

Mujeres Unidas or Women Together provide shelter and programs for women, men, and children who are victims of domestic violence and sexual assault.

#### **Mujeres Unidas Locations:**

Address:

Family Justice Center- McAllen Satellite Center: 511 N. Cynthia St., McAllen, TX 78501

**Phone:** (956) 630-4878 **Fax:** (956) 687-4715

Weslaco Satellite Center: 111 E. 5th St. Weslaco, TX 78596

**Phone:** (956) 854-4369 **Fax:** (956) 854-4353

Web: http://mujeresunidas.org/

24 Hour Shelter Crisis Hotline: 1-800-580-4879

#### National Suicide Prevention Lifeline

**Phone:** 1-800-273-TALK (8255)

**Web:** http://www.suicidepreventionlifeline.org/

#### **National Domestic Violence Hotline**

**Phone:** 1-800-799-SAFE (7233)

#### Nuestra Clinica Del Valle

Nuestra Clinica Del Valle (NCDV) provides quality healthcare services to residents of the Rio Grande Valley. NCDV serves Hidalgo and Starr counties with 11 locations, including two school-based clinics to treat and care for your children. NCDV offers comprehensive medical services that include family medicine, internal medicine, pediatrics, obstetrics and gynecology, laboratory, radiology, nutrition, behavioral health and dental.

Address: Administration Office 801 W. 1st Street, San Juan, TX 78589

**Phone:** (956) 787-8915 / (956) 787-0787

Fax: (956) 787-2021

Web: https://nuestraclinicadelvalle.org

## Palmer Drug Abuse Program (P-DAP)

Palmer Drug Abuse is a fellowship of young people and parents who share their experience, love and understanding that they may solve their common problems and help others re-cover from the effects of mind- changing chemicals.

Address: 115 North 9th St., McAllen, TX 78501

**Phone:** (956) 687-7714 **Web:** http://www.pdap.com/

#### **Palms Behavioral Health**

Address: 613 Victoria Ln. Harlingen, TX 78550

**Phone:** (956) 365-2600

## **Rio Grande Regional Hospital**

**Address:** 101 East Ridge Road McAllen, TX 78503

**Phone:** (956) 632-6000

#### **Rio Grande State Center**

Address: 1401 S. Rangerville Rd. Harlingen, TX 78552

**Phone:** (956) 364-8000

#### **Rio Grande Valley Empowerment Zone**

Create self-sustaining, long- term economic development in areas of pervasive poverty, unemployment and general distress.

**Address: Physical Address** 

RGV Empowerment Zone Corporation 416 South Alton Blvd., Alton, Texas 78573

**Phone**: (956) 424-3276 **Web**: http://www.rgvez.org/

#### South Texas Behavioral Health Center

**Address:** 2102 W. Trento Rd. Edinburg, TX 78539 **Phone:** (956) 388-1300 or 1-888-977-1400

## **South Texas Civil Rights Project**

The South Texas Civil Rights Project (STCRP) mission is to promote racial, social, and economic justice through education and litigation. STCRP strives to faster equality, secure justice, ensure diversity, and strengthen communities.

Address: 1017 W. Hackberry Ave., Alamo, TX 78516

**Phone**: (956) 787-8171

**Web**: http://www.texascivilrightsproject.org/

#### **Starr County Memorial Hospital**

Address: 2573 Hospital Drive, Rio Grande City, Texas 78582

Phone: (956) 487-5561

## Texas Attorney General-Child Support Division

**Address:** 3508 N. Jackson Rd. Pharr, TX 78577 **Phone:** (956) 630-28911/1-800-252-8014

# Texas Department of Family and Protective Services (DFPS) Abuse and Neglect

Phone: 1-800-252-5400

Web: https://www.dfps.state.tx.us/child\_protection/

## **Texas Department of Health and Human Services**

Address: 4501 US-83 BUS McAllen, TX 78501

**Phone:** (956) 630-9441 **Web:** https://hhs.texas.gov/

# Texas Workforce Commission - Vocational Rehabilitation Services

Texas Workforce Commission, administers programs that ensure Texas is a state where people with disabilities, and children who have developmental delays, enjoy the same opportunities as other Texans to live independent and productive lives.

Address:

Mcallen Location: 801 W. Nolana McAllen, TX 78504

**Phone:** (956)661-0930 or 1-800-687-7037

Weslaco Location: 2290 W. Pike Blvd. Weslaco, TX 78596

**Phone:** (956) 969-6100 or 1-800-687-7037

**Web**: https://twc.texas.gov/

## **Texas Runaway and Youth Hotline:**

**Phone:** 1-800-989-6884 **Text:** (512) 872-57777

#### **Tropical Texas Behavioral Health**

Tropical Texas helps serve people with behavioral health needs through efficient and effective provision of quality services.

Address:

Edinburg- 1901 S 24th Ave, Edinburg, TX 78539

Phone: (956) 289-7000

Weslaco- 601 W 6th St, Weslaco, TX 78596

**Phone**: (956) 520-8800

Harlingen- 1242 N 77 Sunshine Strip, Harlingen, TX 78550

Phone: (956) 364-6500

Brownsville- 861 Old Alice Rd, Brownsville, TX 78520

**Phone**: (956) 547-5400 **Web**: www.ttbh.org

# **Tropical Texas Behavioral Health Crisis Line Cameron and Hidalgo Counties Hotline**

**Phone:** 1-877-289-7199

#### **US Veterans Outreach Center**

Address: 2108 South M Center, McAllen, TX 78503

**Phone:** (956) 631-2147

**General Information:** 1-844-698-2311

#### **Veterans Crisis Line**

**Phone:** 1-800-273-8255 Press 1

Web: http://www.veteranscrisisline.net/

#### **Valley Aids Council**

Valley Aids Council is the primary provider of HIV prevention, education, and testing services and the only Ryan White funded agency providing medical care and support services for people living with HIV.

#### Address:

McAllen- 300 S. 2nd Street suite 101, McAllen, TX 78501

**Phone:** 956-668-1155 **Fax:** 956-668-1150

Brownsville - 857 E. Washington, Suite G, Brownsville, TX 78520

**Phone:** 956-541-2600 **Fax:** 956-541-9202

Harlingen - 2306 Camelot Plaza, Harlingen, TX 78550

**Phone:** (956) 428-2653 **Fax:** (956) 428-0056

**Web:** http://valleyaids.org/

#### VIDA-Valley Initiative for Development and Advancement

To formulate new institutional relationships in the Rio Grande Valley that simultaneously address employers' needs for skilled workers and link the area's unemployed and underemployed with high skills, high wage jobs identified in the region. The program provides job-training services to economically disadvantaged, unemployed, and underemployed adults with family responsibilities.

Address: 417 S. Ohio Ave. Mercedes, TX 78570

**Phone:** 1-800-478-1770 **Fax:** (956) 447-0200

Web: http://www.vidacareers.org

#### **Women Veterans Hotline:**

**Phone:** 1-855-VA-WOMEN (829-6636)